

Traffic Light Report

February 2016



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Members of the People's Parliament are powerful leaders. They speak up about things that are important to adults with learning disabilities in Worcestershire.

Members of the Worcestershire Parliament are called MWP's for short.



The MWP's pick an issue and research it.

Then they write a White Paper.

They hold a public debate to talk about this issue.



At the end of the debate the different organisations taking part make pledges about what they will do.

Twice a year we ask the people who signed the pledges to give us a Traffic Light report.

This is to help us keep track of how things are going



We discuss the reports at our Traffic Light Meeting.

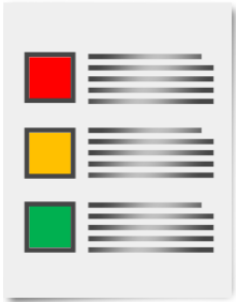
Then we publish our Traffic Light Report.



The Worcestershire People's Parliament held 5 public debates between January 2014 and February 2016.



In February 2016 the MWP's invited the people who had signed pledges at these 4 parliaments to come and tell them how they were getting on.



We ask people who made pledges to fill in a Traffic Light Report.

We ask them to give their work a colour and explain why.

Red It is not going well

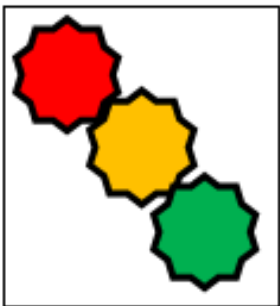
Amber There is some progress

Green Everything is going well



At the Traffic Light meeting MWP's discuss this report with the pledge givers.

MWP's vote on their own rating for the pledge and give their reasons.



In this report you will be able to see the ratings given by both the people who made the pledge and the MWP's for each pledge.

13

Pledges rated Green are not reported on again.

So far 13 pledges have been rated Green.



This report is an update on some of the other pledges.



This traffic light report only talks about new information that wasn't in the last report from September.

It only talks about things that happened up until the traffic light meeting in February.



There will be a fuller report in August, after our next Traffic Light Meeting.



We would like to say thank you to everyone who has given us information on these pledges.



Future Lives and the Internet: Action Plan

January 2014

Updates on 5 aims agreed with the Directorate of Adult Services and Health

We spoke to Karen Wright.



Easy Read information about Digital Champions and what they can do for people with learning disabilities will be sent out to Support providers, day service providers, work-related day opportunity providers, libraries and community organisations.

By end of December 2015



The Directorate of Adult Services and health say there is some progress

Digital Champions have just started their jobs.

The Council would like the Digital Champions to write about what they can do for people with learning disabilities.

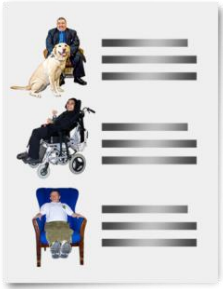
They should do this by end of February 2016.



Members of Worcestershire People's Parliament say there is some progress

MWPs look forward to seeing this information.

They will ask Karen for an update at the end of February.



Job descriptions and/or work programmes for volunteer and paid Digital Champions and Digital Connectors will mention the need to work with people with protected characteristics, which includes people with learning disabilities.

By December 2015



The Directorate of Adult Services and health say there is some progress

This has been done.

Karen will send us a copy of the job descriptions as soon as possible.



Members of Worcestershire People's Parliament say there is some progress

MWPs look forward to seeing a copy of this contract so that we can rate the action green.



Feedback given about the Your Life Your Choice website will be used to make the first pages that everyone visits on the site better for people with learning disabilities.

They will not be too wordy. They will have helpful images. It will be easy for people to find the information they are looking for.

By December 2015

The Directorate of Adult Services and health say there is some progress



Karen told us that some pages have been put into Easy Read.

There is an information video that is being updated.

There are going to be changes to the front page.

Karen says these changes should be done by the end of the week.

Karen has been working with Jenny, Ray and Rachel from SpeakEasy N.O.W. on this.

Members of Worcestershire People’s Parliament say there is some progress



The Your Life Your Choice website is still difficult to read and use.

We had hoped that Karen would talk to MWP’s about how to make the website better.

Karen has been working with other groups at SpeakEasy NOW.

The MWP’s will be included in this work in the future.



**The online Contact assessment form on Your Life Your Choice will be easy to find, Easy Read and easy to use.
By January 1st 2016**

The Directorate of Adult Services and health say there is some progress



Karen said there is work being done to make the Contact Assessment form better.

She said the work needs to be done with social care staff who are using the form to assess people's needs, so that the form does what it needs to do.

Karen asked if it would be helpful to have an example of a filled in form on the website to show people how to fill it in.

Members of Worcestershire People's Parliament say there is some progress



The Contact Assessment form still only gives us 20 minutes to finish the form. This is too short.

An example of a form filled in would be confusing because people would think these were the 'right' answers and not think about what they wanted to say.

We would like someone with learning disabilities to sit with the people who are making the changes to show them how they use the website.

Karen will ask about this and let us know.



Privacy screens for public computers will be advertised in libraries and given to people with learning disabilities when they ask.

By November 2015

The Directorate of Adult Services and health say everything is going well



Karen emailed Kathy Kirk who is in charge of libraries in Worcestershire.

Kathy said the screens are available in libraries now.

Karen said that there are posters being made to tell people about the screens.

Members of Worcestershire People's Parliament say there is some progress



Our local libraries have privacy screens.

Smaller libraries only have one each.

We still haven't seen any posters about the screens in libraries.

If people don't know they are there they can't ask to use them.



Crime and Justice: Everyone is equal

June 2014

Update on 1 pledge



The Business, Environment and Communities Directorate pledges to ensure that all bus drivers taking their 5-year Professional Competency training will get a session on Hate Crime awareness.

We wrote to Tim Rice



The Business, Environment and Communities Directorate say everything is going well

Tim Rice has told us that the Business, Environment and Communities Directorate have now put hate crime awareness into their Professional Competency training.



Members of Worcestershire People's Parliament say everything is going well

We are happy that this pledge has been done.

This pledge is rated green and will not be reported on again.



Transitions: Talk to me, not behind my back!

December 2014

Update on 3 pledges



The Council Children's Services pledges to research which transitions review process is the best and then use it everywhere. This means with schools and with Further Education providers.

We wrote to Helen Ferguson.



Holly has emailed Helen Ferguson.

Helen has told us that she is not in charge of transitions.

Holly will find out who is in charge of this pledge and report back to the group.



The Council Children's Services pledges to develop an Easy Read guide to Education Health and Care Plans.

Information from Chris Boxall – Special Educational Needs and Disabilities Information, Advice and Support Service (SENDIASS)

We wrote to Chris Boxall from SENDIASS.

SENDIASS say everything is going well

SENDIASS are now in charge of this pledge.

SENDIASS work with Children's Services, but give independent information to people who use their services.



SENDIASS have put some Easy Read factsheets on their website about Education Health and Care Plans.

The factsheets were written with the help of young people.

They have included some Mencap factsheets.

They have included some factsheets that the Government have written that aren't in Easy Read.

SENDIASS would like some help from Worcestershire People's Parliament to look at their website and fact sheets and tell SENDIASS if they are good.

MWPS say everything is going well



We looked at the Easy Read guide to Education Health and Care Plans.

It was easy to understand.

It had lots of information.

We have looked at the SENDIASS website.

We have sent our comments to Chris.

This pledge is rated green and will not be reported on again.



Heart of Worcestershire pledges to host and take part in a review of what is on offer in the county and change it if they can.

They will listen to what young people have to say.

They will listen to others as well, including families and social workers.

We wrote to Claire Heywood, Director of Inclusive Learning.

Heart of Worcestershire College says there is some progress



Claire says there is a big review going on by the Further Education Commissioners in Worcestershire.

This looks at different areas including funding and how well the colleges are working.

This also looks at what colleges are doing for people with Special Educational Needs and tells them if they need to be doing more.

There is also going to be a big review by OFSTED this year. OFSTED are in charge of inspecting colleges to check they are doing a good job.

These two big reviews mean that there are a lot of changes in colleges in Worcestershire.

It would not be a good time for Heart of Worcestershire to start another review.

Heart of Worcestershire have now got 70 extra places of 'supported learners'.

Supported learners need help to do well in college.

This includes HOW's Supported Internship programme.

This helps young adults get into work.

They are trying to find money to be able to help people over 25 get work too.

MWPs say there is some progress

We agree that this is not a good time to start a new review.

We are happy that the Further Education Commissioners and OFSTED will be thinking about learners with learning disabilities in their reviews.

We will be interested to hear what these reviews say.



Real Jobs for Real People: We can do what you can do

13th March 2015

Update on 2 pledges



Department of Work and Pensions pledge that every Job Coach in Worcestershire will be aware of existing DWP Easy Read factsheets. They will have printed copies on their desks to help their work with learning disabled clients. They will print copies off for clients when asked.

We wrote to Ann Williams, Job Centre Plus

DWP says everything is going well

Ann Williams from Job Centre Plus has emailed us.

She says that work coaches know about the fact sheet.

They have printed some in each office and they are held in a folder.

They are not on desks. They are not printed on request.

They are black and white copies because staff aren't allowed to print in colour.



MWPs say there is some progress

We understand that it can be expensive to have lots of colour copies of a factsheet.

We would like to go in and ask for this fact sheet.

We want to know that the staff can find it quickly and easily.



MWPs will arrange to visit our local Job Centres to ask for the factsheets.

Ann has said it would be a good idea for us to do this.



Department of Work and Pensions and Adult Services pledge to create a directory of 2 Tick Scheme members in Worcestershire and include it on the Your Life, Your Choice website.

We wrote to Louise Alexander, Job Centre Plus

DWP says there is some progress



Louise Alexander has emailed us.

The Two Tick System is changing and government ministers need to tell employers how the new system works.

Louise has sent a list of the old Two Tick employers to People's Parliament.

MWPs say there is some progress



We will ask Louise again in August about the new Two Tick system.

We will check if this list is on the Your Life Your Choice website then.



Health Equality for Everyone: Listen to our aims

October 2015

Update on 8 pledges

We spoke to Rachael Skinner



Learning Disability Commissioners pledge to apply for funding for a Health Facilitator job to link up work across the county on GP Health Checks, Health Action Plans and Transitions

The Clinical Commissioning Groups say there is some progress

Learning Disability Commissioners have asked for funding for a Health Facilitator job.

They asked the Integrated Chief Executive Officers Group in December 2015.

The Integrated Chief Executive Officers Group asked Learning Disability Commissioners and Worcestershire Health and Care Trust to see if they can find ways to work together without making a new job.



Rachel asked if we could change this pledge.

The new pledge will be:

Learning Disability Commissioners and Worcestershire Health and Care Trust pledge to link up work across the

county on GP Health Checks, Health Action Plans and Transitions



MWPs say there is some progress

We are sorry that this post could not be funded.
We are happy with the new pledge.



The 3 Clinical Commissioning Groups (CCGs) pledge to appoint a GP spokesperson for Learning Disability to go to Staying Healthy group meetings.



The Clinical Commissioning Groups say there is some progress

All 3 CCGs have agreed to pay a GP to do this work.
They are looking for a GP who wants to do this work.



MWPs say there is some progress

We are happy that this work will be paid for.
We wait to hear who the new GP spokesperson will be.



The 3 Clinical Commissioning Groups pledge to encourage and support GP practices to make good use of accessible feedback systems like the accessible complaints leaflet created by Health Checkers.

The Clinical Commissioning Groups say there is some progress

The CCGs will work with the Primary Care Liaison Nurse, Kay, to talk to meetings for Practice Managers about accessible information.

They will remind Practice Managers about the leaflets and letters they can use.

The CCGs will work with GP practices to help them to help people with learning disabilities to be part of their Practice Participation Groups.

Rachael Skinner and Kay Dalloway will have spoken to the Practice Managers by the end of April.

MWPs say there is some progress

We are very happy with this.

We look forward to hearing that this has been done.



The Staying Health sub group of the Learning Disability Partnership Board pledges to support the recommendation of the Health Checkers GP Practice report. They will add to their action plan ways to help support people with learning disabilities to attend health appointments.

The Clinical Commissioning Groups say there is some progress

Health Checkers are going to talk about their report at all 3 CCG Governing Body Public Board meetings.



The CCGs are working with Kay Dalloway to make some of the things from the report better. They will make a list of places that have accessible weight scales and tell GPs so that they know where the scales are.

Rachael Skinner leads the work on Big Health Aim 1, all about GP practices.

Rachael will check the action plan to see if any more actions need to be added from the GP report.



MWPs say there is some progress

We look forward to seeing that this has been done.



The 3 Clinical Commissioning Groups pledge to support a programme of work in Primary Care that follows the example of the Learning Disability Champions scheme in Hospitals.

The Clinical Commissioning Groups say there is some progress



The CCGs are working with Kay Dalloway to tell people about examples of good work.

They are telling people about good work by using GP Newsletters.

Rachael Skinner will put Champions in Primary Care into the Big Health Aim 1.



MWPs say there is some progress

We look forward to seeing evidence of this.



The 3 Clinical Commissioning Groups and the Health and Care Trust pledge to encourage NHS England to follow the recommendations in the 2014 Health Checker Dental Review. The aim would be for all the reasonable adjustments to be included as best practice when giving dental contracts.



The Clinical Commissioning Groups say there is no progress

The CCGs have contacted NHS England to ask who is in charge of dental contracts.

When the CCGs know who this is they will send them another copy of the Health Checker Dental Review.



Health and Social Care Learning Disability Commissioners pledge to recommend to the Integrated Commissioning Executive Officer Group that the Health Checkers project gets its funding for April 2016-2017.



The Clinical Commissioning Groups say everything is going well

Commissioners from Worcestershire County Council and the CCGs asked for Health Checkers to be funded for another year.

The Integrated Chief Officers Group have said yes.

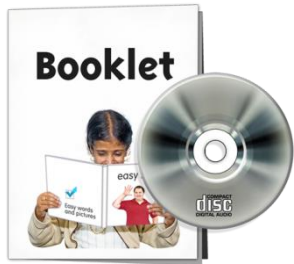
Health Checkers has been funded for April 2016-2017.



MWPs say everything is going well

We are happy that Health Checkers has funding for another year.

This pledge is green and will not be reported on again.



The 3 CCGs pledge to ensure that contract processes are used to check that the requirements of the Accessible Information Standard are being met by the Health and Care Trust and the Acute Trust.

Information from Rachael Skinner

The Clinical Commissioning Groups say there is some progress



CCGs are writing the contract for next year.

They will ask for examples of Accessible Information Standard in their report on Equality.

They will check that accessible information is available when they do quality visits to wards and community teams.



MWPs say there is some progress

We look forward to seeing evidence of this.



Date of next meeting:

Thursday 4th August

10am – 1.30pm

Perdiswell Young People's Leisure Club